

NO REFUND POLICY

Creating a "No Refund Policy" in India is a sensitive matter, and it's important to comply with applicable Indian laws and regulations, such as the Consumer Protection Act, 2019. A well-drafted policy should clearly communicate your company's stance on refunds while adhering to legal requirements. However, please note that a no refund policy may not always be enforceable, and in certain circumstances, consumers may still have the right to request a refund. Consult with a legal professional to ensure that your policy aligns with the law. Below is a template as a starting point:

Septuple Consulting Pvt Ltd No Refund Policy

Effective Date: 19 April 2024

1. Introduction

Welcome to Septuple Consulting Pvt Ltd ("we," "us," or "our"). We value your business and are committed to providing you with high-quality products/services. This No Refund Policy outlines our policy on refunds for purchases made through our platform.

2. No Refund Policy

2.1. Our products/services are provided on an "as-is" basis. We do not provide refunds for any purchases made through our platform, except where required by applicable law.

2.2. All sales are final. We do not offer refunds or exchanges for any reason, including but not limited to:

- Change of mind
- Dissatisfaction with the product/service
- Technical issues or compatibility problems
- Cancellation of a subscription or service

3. Exceptions

3.1. Legal Obligations: If we are required by Indian consumer protection laws to provide a refund in specific circumstances, we will comply with those legal obligations.

3.2. Defective or Non-Conforming Products/Services: If you receive a defective or non-conforming product/service, please contact our customer support within 5 days of purchase, and we will work with you to resolve the issue, which may include a refund or replacement as required by law.

4. Contact Us

If you have any questions or concerns about this No Refund Policy, please contact us at aumravi@gmail.com.

5. Changes to this Policy

We reserve the right to modify this No Refund Policy at our discretion. Any changes will be posted on our website or communicated through other appropriate means.

By making a purchase through our platform, you acknowledge and accept the terms of this No Refund Policy.



Mr. Aum Ravi
Director
Septuple Consultancy Pvt Ltd
19 April 2024

Please remember to review this template with a legal professional to ensure it complies with Indian laws and regulations and that it fits your specific business needs.